

# CERTIFIED STABLE PROCESS OWNER

**Abstract:** Work within the Stable Framework is executed by Process Owners, under the direction of a Master Chief. These Process Owners are professionals who perform their job using Stable techniques to make repeatable processes less prone to error and more efficient over time. This happens through framework-based root-cause analysis and continual improvement techniques. Along with performing work with minimal waste, Certified Stable Process Owners are responsible for improving their business relationships with suppliers and customers.

As for formality, this experience will include:

A complete 2 day classroom session eligible for 16 PDU's and 16 SEU's

A two year membership to the Stable Institute

Eligibility to take the online test and online testing fees are all included as part of this session

A complete guide/workbook with extensive reference materials and exercises

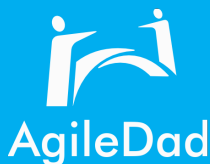
**Audience:** CSA's. A good understanding of the Stable Framework is a prerequisite for the CSPRO.

**Duration:** Two Days.

**Class Size:** The maximum number of students for this workshop is twenty-five.

*This class is available as a PUBLIC course or a PRIVATE workshop for your organization.*

- ❖ Understand how to use Stable with a Scrum Sprint-board, or standalone with a Kanban board.
- ❖ Understand how to identify workflow value-propositions, and how to show performance status using a Performance Console.
- ❖ Understand systems thinking within a workplace environment, and the difference between fake continuous improvement versus sustained continual improvement.
- ❖ Understand how to use a Process Asset Library as a central repository for process and asset information.
- ❖ Understand how to use framework tools like Kata Cards and Recovery Models to reduce errors, variation, and ambiguity within the workplace.
- ❖ Understand six ways to improve a process and actionable techniques to use for each: Systematization, Measures, Flow, Lean, Resilience, and Durability.



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