

CERTIFIED STABLE ASSOCIATE

Abstract: Every company everywhere is trying to achieve Operational Excellence, whether they have the vocabulary for it or not. Operational Excellence is about delivering exactly what the customer wants, and delivering that product or service with minimal waste, or by-product. Agile helps organizations achieve the first objective, while Stable helps organizations achieve the second. Combined, companies have the toolkits to continually improve performance in their ongoing efforts to achieve Operational Excellence. The CSA is a starting point for understanding the Stable Framework and how it can be applied to many environments to compliment Agile efforts and achieve Operational Excellence.

As for formality, this experience will include:

A complete 2 day classroom session eligible for 16 PDU's and 16 SEU's

A two year membership to the Stable Institute

Eligibility to take the online test and online testing fees are all included as part of this session

A complete guide/workbook with extensive reference materials and exercises

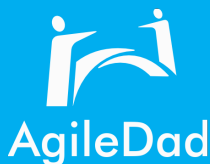
Audience: Individuals and teams new to Stable. Some experience with Scrum is recommended, but not required.

Duration: Two Days.

Class Size: The maximum number of students for this workshop is twenty-five.

This class is available as a PUBLIC course or a PRIVATE workshop for your organization.

- ❖ Identify and understand the two components of Operational Excellence: Effectiveness & Efficiency.
- ❖ Understand the Hidden Factory, what contributes to it, and how to quantify it within an environment.
- ❖ Identifying & Understanding Customers and Users of the Stable Framework™.
- ❖ Understand the basic components of a quality framework: Quality Planning, Incoming Quality Assessments, Quality Assurance, Quality Control, and Continual Improvement.
- ❖ Understand all Seven Parts of the Stable Framework™.
- ❖ Understand the two framework roles in Stable: Master Chief, and Process Owner.
- ❖ Understand the practicality and virtue of certificate-based workflows within a quality system.



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