

# CERTIFIED STABLE MASTER CHIEF

**Abstract:** The Certified Stable Master Chief (CSMC) is the servant champion leader within each Stable environment. Their role is to establish the environment, and then enable the Process Owners with training and support to succeed. This includes establishing the value propositions, service levels, and customer feedback channels within the Stable environment. Stable provides the tools for the Master Chief to maintain accountability for all of the Process Owners within the environment.

As for formality, this experience will include:

A complete 2 day online or classroom session eligible for 16 PDU's and 16 SEU's

A two year membership to the Stable Institute

Eligibility to take the online test and online testing fees are all included as part of this session

A complete guide/workbook with extensive reference materials and exercises

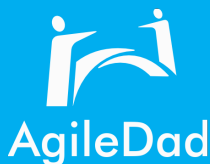
**Audience:** Individuals familiar with the Stable Framework and who will be establishing a new Stable environment or leading teams within one.

**Duration:** Two Days.

**Class Size:** The maximum number of students for this workshop is twenty-five.

*This class is available as a PUBLIC course or a PRIVATE workshop for your organization.*

- ❖ Understand how to set up the Stable Framework within an environment.
- ❖ Understand the Stable Servant Champion Leadership Model, and how to use it to lead your teams effectively.
- ❖ Understand how to achieve performance accountability for all work performed within your environment.
- ❖ Understand the Five Principles of Stability, which are based on W. Edwards Deming's teachings and the Toyota Quality System.
- ❖ Building & Working With the Product Backlog.
- ❖ Understand the basics of healthy team dynamics and what attributes create great teams.



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