

Certified Stable Associate - CSA

Stable Institute Certification Workshop

Instructor: V. Lee Henson CST



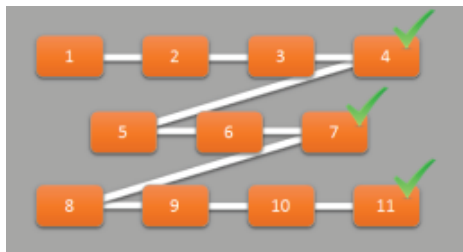
About the CSA Workshop

This course is the starting point for understanding the Stable Framework™ and how it can improve performance within an organization. A Certified Stable Associate (CSA) understands the two foundational components of Operational Excellence. In addition, they'll know to apply them using Agile and Stable principles.

CSA's learn about the seven components of the Stable Framework™ and how they can apply these to improve Software Development, Operations, Implementation, DevOps, DevSecOps, and any other area suffering from the Hidden Factory of inefficiency.

This workshop promises to be like no other

- 1) We dig deep in class and help people solve pressing problems and issues they are facing.
- 2) If your only goal for taking the class is to pass the test, this class is not for you. While my class average test score sits near the very top of all trainers, this is not our primary goal.
- 3) Stable is not all about software anymore, nor is it an all or nothing prospect. This class will point out real world examples of how well known organizations from startup to enterprise have adopted Stable and witnessed dramatic incremental improvements.



Class Logistics:

- Eligibility To Take The CSA Exam
- 2-Day Online or In-Person Workshop
- Class Eligible For 16 PDU's or SEU's
- Two Year Stable Institute Membership
- Reference Workbook Included

Are you ready to book this as a private course for your group?

Contact us today to schedule training and coaching!

Time	Agenda Item	Details
8:30 - 9:00 AM	Welcome & Agenda	<ul style="list-style-type: none"> • Meet Your Instructor • Meet Your Team • Course Agenda & Goals
9:00 - 10 AM	Operational Excellence	<ul style="list-style-type: none"> • Operational Excellence • Customer Facing Excellence • Business Process Excellence
10:00-12:00 AM	Understanding the "Hidden Factory"	<ul style="list-style-type: none"> • Effects of Agile on the Software Industry • What causes Unpredictability? • The "Hidden Factory" Problem • Poor Quality Costs Grow Exponentially
12:00 - 1:00 AM	Day 1 - Lunch	
1:00 - 2:00 PM	Quality Framework Benefits	<ul style="list-style-type: none"> • Two Types of Quality Management • Benefits of a Structured Quality System • How Much \$\$ Will Stable Save You?
2:00 - 3:15 PM	Introducing The Stable Framework™	<ul style="list-style-type: none"> • Seven Framework Steps (1-7) • Service Register
3:15 - 4:00 PM	1 - Process Asset Library	<ul style="list-style-type: none"> • Preserving Institutional Knowledge • Process Asset Matrix • Process Asset Controls
4:00 - 4:30 PM	2 - Core Roles	<ul style="list-style-type: none"> • Master Chief • Process Owner • Servant Leadership
4:30 - 5:00 PM	Day 1 Close & Homework	<ul style="list-style-type: none"> • Review • Share Takeaways
Day 2		
8:30 - 9:00 AM	3 - Knowledge Domains	<ul style="list-style-type: none"> • Future, Present, Past
9:00 - 9:30 AM	4 - Core Meetings	<ul style="list-style-type: none"> • Patterned like a Sprint
9:30 - 10:00 AM	5 - Principles of Stability	<ul style="list-style-type: none"> • Five Fundamental Principles of Quality Management
10:00 - 10:15 AM	Day 2 - Morning Break	
10:15 - 10:45 PM	6 - Process Improvement	<ul style="list-style-type: none"> • Kata Cards, SLAM Charts, Models, etc.
10:45 - 11:15 PM	7 - Systematization	<ul style="list-style-type: none"> • How to Convert an Existing Process Into a Stable Environment
11:15 - 12:00 PM	Process Tailoring	<ul style="list-style-type: none"> • What You Should Not Omit
12:00 - 1:00 AM	Day 2 - Lunch	
1:00 - 2:30 PM	Framework Application	<ul style="list-style-type: none"> • Dev, Ops, Imp, DevOps, DevSecOps, etc. • Stable Scrum
2:00 - 4:30 PM	Stable Simulation	<ul style="list-style-type: none"> • Sprited Simulation Game Enabling Participants to Experience Stability
4:30 - 5:00 PM	Course Closure	<ul style="list-style-type: none"> • Final Thoughts